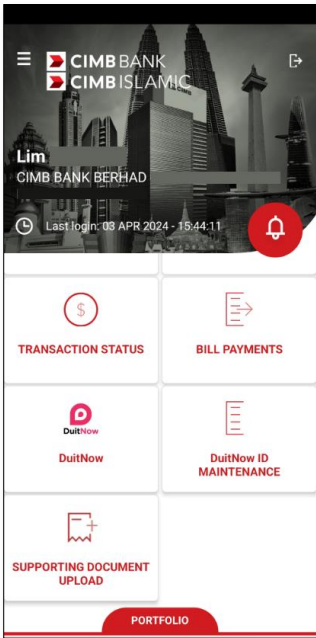


DuitNow

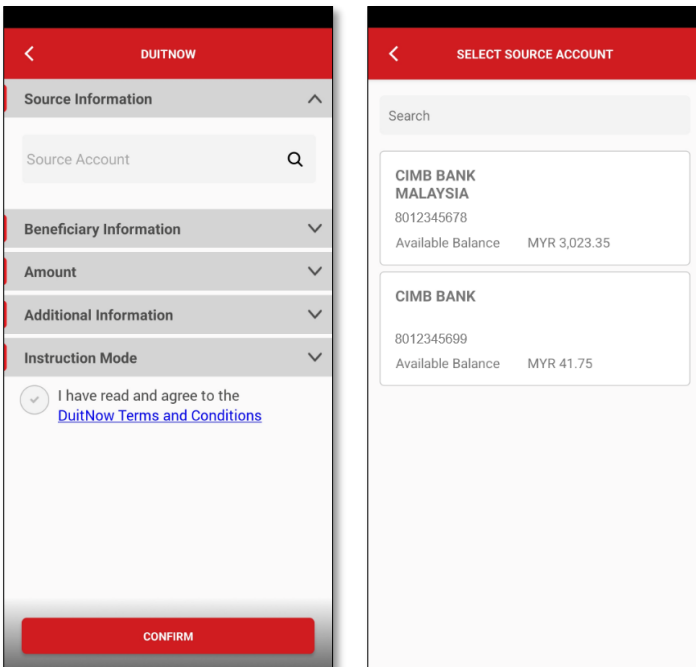
Step 1 :

- Launch BizChannel@CIMB Mobile App > Scroll down and Tap “DuitNow”



Step 2 :

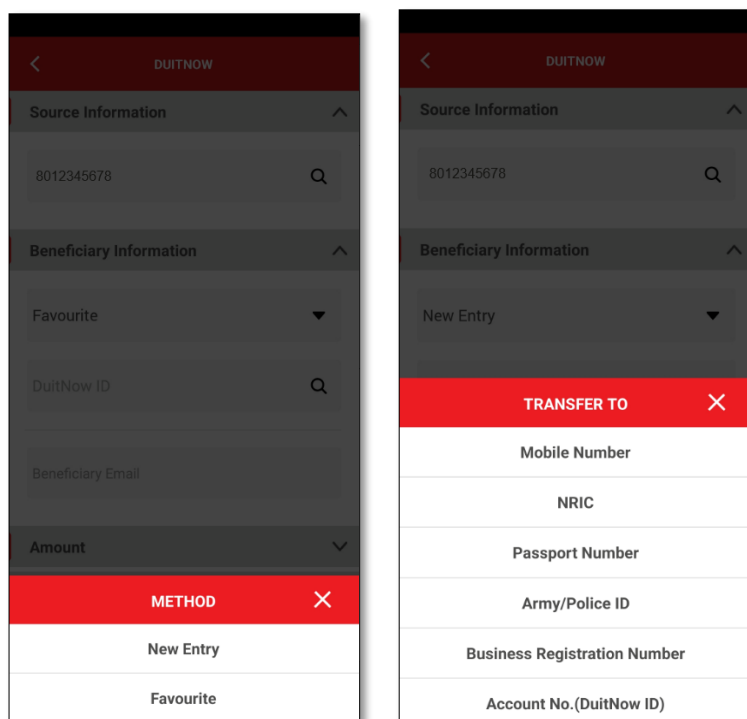
- Under Source Information, tap on the Magnifying Glass icon to select the account you wish to transfer from



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Step 3 :

- Tap "Beneficiary Information"
 - In the dropdown list, select either "New Entry" to pay to a new beneficiary or "Favourite" to select a previously saved beneficiary.
- If paying a new beneficiary, upon selecting "New Entry", in the "TRANSFER TO" dropdown list, select either:
 - Mobile Number = Beneficiary's mobile number
 - NRIC = Beneficiary's NRIC
 - Passport Number = Beneficiary's Passport Number
 - Army/Police ID = Beneficiary's Army/Police ID
 - Business Registration Number = Beneficiary's Business Registration Number
 - Account No. (DuitNow ID) = Beneficiary's Account No.



- Save as Favourite (Optional)
 - If you often pay this person or company, you can save their details as a favourite. This way, you won't have to type in their information every time. Just tap the 'Save As Favourite' checkbox.

- In the “Name” field, input the name/nickname of the beneficiary you wish to save as favourite. You can also input the beneficiary email address, however this is optional.

The screenshot shows the 'Save As Favourite' screen in the DUITNOW app. At the top, there is a red header with a back arrow and the text 'DUITNOW'. Below the header, there is a 'Transfer To' dropdown menu and a 'To Account No. / DuitNow ID' input field. A red checkmark icon is next to the text 'Save As Favourite'. Below this, there are two input fields: 'Name' and 'Beneficiary Email'. There are three expandable sections: 'Amount', 'Additional Information', and 'Instruction Mode', each with a downward arrow. At the bottom, there is a checkbox with a checkmark and the text 'I have read and agree to the [DuitNow Terms and Conditions](#)'. A red 'CONFIRM' button is at the very bottom.

Step 4:

- Tap “Amount” and input the amount you wish to transfer.
- Tap “Additional Information” and input the recipient reference details in "Reference 1". If you have additional payment details to include, you may input this in "Other Payment Details", however this field is optional.
- After completing all the required fields, read and understand the DuitNow Terms and Conditions and tap the checkbox to indicate your agreement, then tap the Confirm button to proceed.

The screenshot shows the 'Amount' and 'Additional Information' sections of the DUITNOW app. The 'Amount' section is expanded, showing 'MYR 1.00'. The 'Additional Information' section is also expanded, showing 'Reference 1' and 'Other Payment Details' input fields. The 'Instruction Mode' section is expanded, showing a red checkmark icon and the text 'I have read and agree to the [DuitNow Terms and Conditions](#)'. A red 'CONFIRM' button is at the bottom.

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Step 5:

- Review the details of your transaction and click the Submit button if all the information is correct. If you need to change or update any of the information, press the back arrow at the top left corner of the screen to go back to the previous screen.
- Upon tapping the Submit button, a Transaction Reference No. will be generated for your reference.

The screenshot shows the 'DUITNOW' app interface with a red header and a back arrow. The screen is divided into sections: 'Source Information' (Source Account: 8012345678 / CIMB (MYR)), 'Beneficiary Information' (Transfer To: NRIC, To Account No. / DuitNow ID: 880101011234 / LIM, Beneficiary Email: -), and 'Amount' (Amount: MYR 1.00, Tax Rate: 0.0 %, Tax Amount: MYR 0.00). A red 'SUBMIT' button is at the bottom.

The screenshot shows the 'DUITNOW' app interface with a red header and a back arrow. A green checkmark icon is followed by the text 'This task is pending for approval'. Below this, the 'Transaction Reference No.' is displayed as 202404040221979510. The 'Source Information' and 'Beneficiary Information' sections are repeated, showing the same details as the previous screen. A red 'DONE' button is at the bottom.

For Payment Authorisation Guide, follow the steps below:

Step 1: Visit <URL> > Click "User Guides and Forms"

Step 2: Click BizChannel@CIMB Transaction > BizChannel@CIMB Payment Authorisation Guide (ENG)

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