

Panduan Pengguna

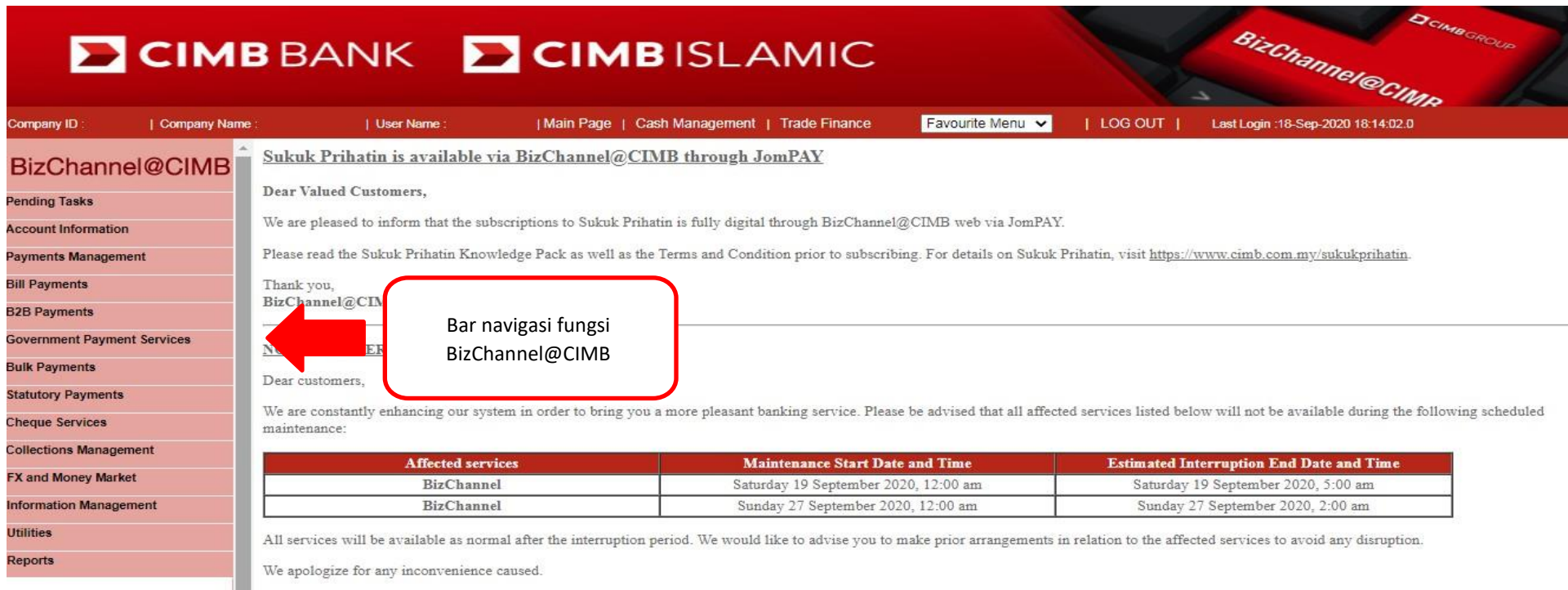
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Panduan Pengguna

Panduan Navigasi BizChannel@CIMB

Pengenalan

BizChannel@CIMB menawarkan perkhidmatan perbankan internet bagi pelanggan korporat CIMB untuk mengakses maklumat akaun, melaksanakan perkhidmatan kewangan melalui fungsi yang bersesuaian dan pemberikuasaan transaksi dalam talian.



The screenshot displays the BizChannel@CIMB web interface. At the top, there are logos for CIMB BANK and CIMB ISLAMIC. Below the logos, a navigation bar contains fields for Company ID, Company Name, User Name, and a menu with options like Main Page, Cash Management, Trade Finance, Favourite Menu, LOG OUT, and Last Login. The main content area features a sidebar on the left with various service categories and a main panel with a message about Sukuk Prihatin. A red arrow points to a navigation bar function labeled 'Bar navigasi fungsi BizChannel@CIMB'.

Sukuk Prihatin is available via BizChannel@CIMB through JomPAY

Dear Valued Customers,

We are pleased to inform that the subscriptions to Sukuk Prihatin is fully digital through BizChannel@CIMB web via JomPAY.

Please read the Sukuk Prihatin Knowledge Pack as well as the Terms and Condition prior to subscribing. For details on Sukuk Prihatin, visit <https://www.cimb.com.my/sukukprihatin>.

Thank you,
BizChannel@CIMB

Dear customers,

We are constantly enhancing our system in order to bring you a more pleasant banking service. Please be advised that all affected services listed below will not be available during the following scheduled maintenance:

Affected services	Maintenance Start Date and Time	Estimated Interruption End Date and Time
BizChannel	Saturday 19 September 2020, 12:00 am	Saturday 19 September 2020, 5:00 am
BizChannel	Sunday 27 September 2020, 12:00 am	Sunday 27 September 2020, 2:00 am

All services will be available as normal after the interruption period. We would like to advise you to make prior arrangements in relation to the affected services to avoid any disruption.

We apologize for any inconvenience caused.

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Panduan ini menyediakan cadangan fungsi yang kerap digunakan di BizChannel@CIMB yang membolehkan anda mengurus akaun, pembayaran dan koleksi anda

1.0 Sole Proprietor: Pakej BizLite

Transaction Authorisation	Account Information and Inquiry	Payments and Collections
<ul style="list-style-type: none"> ✓ Pending Tasks 	<div> <p>Account Information</p> <ul style="list-style-type: none"> ✓ Account Balance ✓ Account Statement ✓ Credit Card Account Statement ✓ Schedule Statement ✓ Statement Report Download ✓ Advice Printing </div> <div> <p>Information Management</p> <ul style="list-style-type: none"> ✓ Forex Rate Inquiry ✓ Bank Information ✓ User Group Limit Usage ✓ Transaction Cut Off Time ✓ Transaction Status ✓ Account Inquiry ✓ Interest Rate Inquiry </div> <div> <p>Cheque Services</p> <ul style="list-style-type: none"> ✓ Cheque Status Inquiry </div>	<div> <p>Utilities</p> <ul style="list-style-type: none"> ✓ Change User Password ✓ Personalization </div> <div> <p>Reports</p> <ul style="list-style-type: none"> ✓ My Activity Report ✓ My Financial Activity Report </div>
		<div> <p>Payment Management</p> <ul style="list-style-type: none"> ✓ DuitNow ✓ In-House Transfers ✓ Domestic Transfers ✓ Telegraphic Transfers ✓ DuitNow Templates ✓ In-House Transfer Templates ✓ Domestic Transfers Templates ✓ Telegraphic Transfers Templates ✓ Favourite Account </div> <div> <p>Payroll (Template)</p> <ul style="list-style-type: none"> ✓ Payroll ✓ Zakat ✓ SOCSO ✓ LHDN ✓ EPF ✓ Payroll Template </div> <div> <p>Bill Payments</p> <ul style="list-style-type: none"> ✓ Bill Payment ✓ Favourite Biller ✓ JomPAY ✓ Favourite JomPAY Biller </div> <div> <p>B2B Payments (FPX)</p> <ul style="list-style-type: none"> ✓ Payment Status </div> <div> <p>FX and Money Market</p> <ul style="list-style-type: none"> ✓ FX Rate Inquiry and Book </div> <div> <p>Business Loan</p> <ul style="list-style-type: none"> ✓ Apply Now ✓ Loan Status </div>

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2.0 Sendirian Berhad (Sdn Bhd): Pakej Standard

Transaction Authorisation	Account Information and Inquiry	Payments and Collections
<ul style="list-style-type: none"> ✓ Pending Tasks 	<div style="display: flex; justify-content: space-between;"> <div style="width: 48%;"> <p>Account Information</p> <ul style="list-style-type: none"> ✓ Account Balance ✓ Account Statement ✓ Credit Card Account Statement ✓ Schedule Statement ✓ Statement Report Download ✓ Advice Printing <p>Information Management</p> <ul style="list-style-type: none"> ✓ Forex Rate Inquiry ✓ Bank Information ✓ User Group Limit Usage ✓ Transaction Cut Off Time ✓ Transaction Status ✓ Account Inquiry ✓ Interest Rate Inquiry <p>Cheque Services</p> <ul style="list-style-type: none"> ✓ Cheque Status Inquiry </div> <div style="width: 48%;"> <p>Utilities</p> <ul style="list-style-type: none"> ✓ Change User Password ✓ Download Sample ✓ Encryption Program ✓ Personalization <p>Reports</p> <ul style="list-style-type: none"> ✓ My Activity Report ✓ My Financial Activity Report </div> </div>	<div style="display: flex; justify-content: space-between;"> <div style="width: 48%;"> <p>Payment Management</p> <ul style="list-style-type: none"> ✓ DuitNow ✓ In-House Transfers ✓ Domestic Transfers ✓ Cashier's Order ✓ Demand Draft ✓ Telegraphic Transfers ✓ DuitNow Templates ✓ In-House Transfer Templates ✓ Domestic Transfers Templates ✓ Cashier's Order Templates ✓ Demand Draft Templates ✓ Telegraphic Transfers Templates ✓ Favourite Account ✓ Favourite Account Upload </div> <div style="width: 48%;"> <p>Bulk Payments</p> <ul style="list-style-type: none"> ✓ Bulk Payments ✓ Payroll <p>Statutory Payments (Bulk format)</p> <ul style="list-style-type: none"> ✓ Zakat ✓ SOCSO ✓ EPF ✓ LHDN </div> <div style="width: 48%;"> <p>Bill Payments</p> <ul style="list-style-type: none"> ✓ Bill Payment ✓ Favourite Biller ✓ Bill Payment Upload ✓ JomPAY ✓ Favourite JomPAY Biller ✓ JomPAY Upload <p>B2B Payments (FPX)</p> <ul style="list-style-type: none"> ✓ Payment Status <p>Collections Management</p> <ul style="list-style-type: none"> ✓ MyClear Direct Debit (DD) ✓ MyClear DD Mandate ✓ Collection Inquiry ✓ Collection Status </div> <div style="width: 48%;"> <p>FX and Money Market</p> <ul style="list-style-type: none"> ✓ FX Contract Rate Listing ✓ FX Rate Inquiry and Book </div> </div>

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3.0 Berhad: Pakej Customised

Transaction Authorisation	Account Information and Inquiry	Payments and Collections				
<input checked="" type="checkbox"/> Pending Tasks	<div style="background-color: #f0f0f0; padding: 5px;"> Account Information <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Account Balance <input checked="" type="checkbox"/> Account Statement <input checked="" type="checkbox"/> Credit Card Account Statement <input checked="" type="checkbox"/> Schedule Statement <input checked="" type="checkbox"/> Statement Report Download <input checked="" type="checkbox"/> Advice Printing </div> <div style="background-color: #f0f0f0; padding: 5px; margin-top: 5px;"> Information Management <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Forex Rate Inquiry <input checked="" type="checkbox"/> Bank Information <input checked="" type="checkbox"/> User Group Limit Usage <input checked="" type="checkbox"/> Transaction Cut Off Time <input checked="" type="checkbox"/> Transaction Status <input checked="" type="checkbox"/> Account Inquiry <input checked="" type="checkbox"/> Interest Rate Inquiry </div> <div style="background-color: #f0f0f0; padding: 5px; margin-top: 5px;"> Cheque Services <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Cheque Status Inquiry </div>	<div style="background-color: #f0f0f0; padding: 5px;"> Utilities <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Change User Password <input checked="" type="checkbox"/> Download Sample <input checked="" type="checkbox"/> Encryption Program <input checked="" type="checkbox"/> Personalization </div> <div style="background-color: #f0f0f0; padding: 5px; margin-top: 5px;"> Reports <ul style="list-style-type: none"> <input checked="" type="checkbox"/> My Activity Report <input checked="" type="checkbox"/> My Financial Activity Report </div> <div style="background-color: #f0f0f0; padding: 5px; margin-top: 5px;"> LMS Report <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Transaction Inquiry Report <input checked="" type="checkbox"/> Daily Balance Report <input checked="" type="checkbox"/> Monthly Balance Report <input checked="" type="checkbox"/> Yearly Balance Report </div>	<div style="background-color: #e0f0ff; padding: 5px;"> Payment Management <ul style="list-style-type: none"> <input checked="" type="checkbox"/> DuitNow <input checked="" type="checkbox"/> In-House Transfers <input checked="" type="checkbox"/> Domestic Transfers <input checked="" type="checkbox"/> Cashier's Order <input checked="" type="checkbox"/> Demand Draft <input checked="" type="checkbox"/> Telegraphic Transfers <input checked="" type="checkbox"/> DuitNow Templates <input checked="" type="checkbox"/> In-House Transfer Templates <input checked="" type="checkbox"/> Domestic Transfers Templates <input checked="" type="checkbox"/> Cashier's Order Templates <input checked="" type="checkbox"/> Demand Draft Templates <input checked="" type="checkbox"/> Telegraphic Transfers Templates <input checked="" type="checkbox"/> Favourite Account <input checked="" type="checkbox"/> Favourite Account Upload </div>	<div style="background-color: #e0f0ff; padding: 5px;"> Bulk Payments <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Bulk Payments <input checked="" type="checkbox"/> Payroll </div> <div style="background-color: #e0f0ff; padding: 5px; margin-top: 5px;"> Statutory Payments (Bulk format) <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Zakat <input checked="" type="checkbox"/> SOCSO <input checked="" type="checkbox"/> EPF <input checked="" type="checkbox"/> LHDN </div>	<div style="background-color: #e0f0ff; padding: 5px;"> Bill Payments <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Bill Payment <input checked="" type="checkbox"/> Favourite Biller <input checked="" type="checkbox"/> Bill Payment Upload <input checked="" type="checkbox"/> JomPAY <input checked="" type="checkbox"/> Favourite JomPAY Biller <input checked="" type="checkbox"/> JomPAY Upload </div> <div style="background-color: #e0f0ff; padding: 5px; margin-top: 5px;"> B2B Payments (FPX) <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Payment Status </div>	<div style="background-color: #e0f0ff; padding: 5px;"> FX and Money Market <ul style="list-style-type: none"> <input checked="" type="checkbox"/> FX Contract Rate Listing <input checked="" type="checkbox"/> FX Rate Inquiry and Book </div>
		<div style="background-color: #e0f0ff; padding: 5px;"> Collections Management <ul style="list-style-type: none"> <input checked="" type="checkbox"/> MyClear Direct Debit (DD) <input checked="" type="checkbox"/> MyClear DD Mandate <input checked="" type="checkbox"/> Collection Inquiry <input checked="" type="checkbox"/> Collection Status </div>				

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Panduan Pengguna

4.0 Government: Pakej Customised

Transaction Authorisation	Account Information and Inquiry		Payments and Collections				
<input checked="" type="checkbox"/> Pending Tasks	Account Information <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Account Balance <input checked="" type="checkbox"/> Account Statement <input checked="" type="checkbox"/> Credit Card Account Statement <input checked="" type="checkbox"/> Schedule Statement <input checked="" type="checkbox"/> Statement Report Download <input checked="" type="checkbox"/> Advice Printing 	Utilities <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Change User Password <input checked="" type="checkbox"/> Download Sample <input checked="" type="checkbox"/> Encryption Program <input checked="" type="checkbox"/> Personalization 	Payment Management <ul style="list-style-type: none"> <input checked="" type="checkbox"/> DuitNow <input checked="" type="checkbox"/> In-House Transfers <input checked="" type="checkbox"/> Domestic Transfers <input checked="" type="checkbox"/> Cashier's Order <input checked="" type="checkbox"/> Demand Draft <input checked="" type="checkbox"/> Telegraphic Transfers <input checked="" type="checkbox"/> DuitNow Templates <input checked="" type="checkbox"/> In-House Transfer Templates <input checked="" type="checkbox"/> Domestic Transfers Templates <input checked="" type="checkbox"/> Cashier's Order Templates <input checked="" type="checkbox"/> Demand Draft Templates <input checked="" type="checkbox"/> Telegraphic Transfers Templates <input checked="" type="checkbox"/> Favourite Account <input checked="" type="checkbox"/> Favourite Account Upload 	Bulk Payments <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Bulk Payments <input checked="" type="checkbox"/> Payroll 	Statutory Payments (Bulk format) <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Zakat <input checked="" type="checkbox"/> SOCSO <input checked="" type="checkbox"/> EPF <input checked="" type="checkbox"/> LHDN 	Bill Payments <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Bill Payment <input checked="" type="checkbox"/> Favourite Biller <input checked="" type="checkbox"/> Bill Payment Upload <input checked="" type="checkbox"/> JomPAY <input checked="" type="checkbox"/> Favourite JomPAY Biller <input checked="" type="checkbox"/> JomPAY Upload 	Government Payment Services <ul style="list-style-type: none"> <input checked="" type="checkbox"/> AG Bulk Payments <input checked="" type="checkbox"/> Non AG Bulk Payments <input checked="" type="checkbox"/> Download AK File <input checked="" type="checkbox"/> Rejected Reports <input checked="" type="checkbox"/> Undownloaded CR File (s) <input checked="" type="checkbox"/> 1GFMAS Bulk Payments <input checked="" type="checkbox"/> 1GFMAS Salary Payments <input checked="" type="checkbox"/> Government Statement <input checked="" type="checkbox"/> 1SPEKS Bulk Payments
	Information Management <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Forex Rate Inquiry <input checked="" type="checkbox"/> Bank Information <input checked="" type="checkbox"/> User Group Limit Usage <input checked="" type="checkbox"/> Transaction Cut Off Time <input checked="" type="checkbox"/> Transaction Status <input checked="" type="checkbox"/> Account Inquiry <input checked="" type="checkbox"/> Interest Rate Inquiry 	Reports <ul style="list-style-type: none"> <input checked="" type="checkbox"/> My Activity Report <input checked="" type="checkbox"/> My Financial Activity Report 				B2B Payments (FPX) <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Payment Status 	
	Cheque Services <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Cheque Status Inquiry 	LMS Report <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Transaction Inquiry Report <input checked="" type="checkbox"/> Daily Balance Report <input checked="" type="checkbox"/> Monthly Balance Report <input checked="" type="checkbox"/> Yearly Balance Report 				Collections Management <ul style="list-style-type: none"> <input checked="" type="checkbox"/> MyClear Direct Debit (DD) <input checked="" type="checkbox"/> MyClear DD Mandate <input checked="" type="checkbox"/> Collection Inquiry <input checked="" type="checkbox"/> Collection Status 	FX and Money Market <ul style="list-style-type: none"> <input checked="" type="checkbox"/> FX Contract Rate Listing <input checked="" type="checkbox"/> FX Rate Inquiry and Book

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Panduan Pengguna

Glosari

Fungsi	Penerangan ringkas fungsi
Pemberikuasaan Transaksi	
Pending Tasks	Untuk melihat transaksi yang menunggu kelulusan atau penolakan oleh Pengguna Diberi Kuasa
Account Information and Inquiry	
Account Balance	Untuk melihat baki semasa anda.
Account Statement / Credit Card Statement	Untuk melihat atau memuat turun penyata berdasarkan format fail.
Schedule Statement	Untuk memohon penyata dijana secara automatic setiap bulan berdasarkan pilihan kitaran bil, format fail dan jenis fail anda.
Forex Rate Inquiry	Untuk melihat kadar pertukaran mata wang asing berbanding mata wang tempatan (Ringgit Malaysia).
Bank Information	Untuk melihat atau memuat turun maklumat bank seperti kod bank untuk Interbank GIRO (IBG), RENTAS, SWIFT.
User Group Limit Usage	Untuk melihat had transaksi dan penggunaan.
Transaction Cut Off Time	Untuk melihat cut-off time transaksi.
Transaction Status	Untuk melihat atau memuat turun transaksi yang dilakukan dalam tempoh 3 bulan terakhir.

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Fungsi	Penerangan ringkas fungsi
Account Inquiry	Untuk menanyakan maklumat tentang akaun syarikat anda atau akaun-akaun lain.
Interest Rate Inquiry	Untuk melihat kadar faedah terkini.
Cheque Status Inquiry	Untuk menanyakan status cek.
Change User Password	Untuk mengubah kata laluan log masuk
Download Sample	Untuk memuat turun templat fail bagi pelbagai jenis pembayaran untuk dimuat naik
Encryption Program	Untuk memuat turun dan memasang Program Enkripsi
Personalisation	Personalization membolehkan anda <ul style="list-style-type: none"> - Mencipta pintasan untuk pembayaran kerap yang dibuat dan muncul di bar "Favorite Menu" anda di atas. - Memilih akaun asal untuk dipaparkan di skrin anda. - Mengedit security questions dan answers. - Mencipta / mengedit SecureWord
My activity report	Untuk melihat atau memuat turun laporan aktiviti berkaitan dengan transaksi bukan kewangan yang dilakukan (contohnya, baki akaun,dll).
My financial activity report	Untuk melihat atau memuat turun Laporan Aktiviti Kewangan mengandungi aktiviti berkaitan dengan transaksi kewangan yang dilakukan.
LMS Report	Untuk melihat Pertanyaan Transaksi Perkhidmatan Pengurusan Likuiditi (LMS) dan laporan baki.

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Fungsi	Penerangan ringkas fungsi
Payments and Collections	
DuitNow	Untuk melakukan transaksi DuitNow
In-House Transfers	Untuk melakukan transaksi pemindahan In-House (akaun CIMB ke akaun CIMB).
Domestic Transfers	Untuk melakukan transaksi Pemindahan Domestik (IBG / RENTAS).
Telegraphic Transfers	Untuk melakukan transaksi Pemindahan Telegrafik.
Favourite Account	Untuk menyimpan nombor akaun destinasi yang sering digunakan.
Bulk Payments	Untuk membayar ke beberapa akaun melalui muat naik fail.
Payroll	Untuk memproses gaji pekerja anda dengan memuat naik fail gaji.
Payroll (Template)	Untuk memproses gaji pekerja atau pembayaran berkanun anda melalui templat.
Statutory Payments (Zakat, SOCSO, EPF, LHDN)	Untuk memproses pembayaran berkanun anda melalui muat naik fail.
Bill Payments	Untuk melakukan transaksi pembayaran bil.
JomPAY	Untuk melakukan transaksi JomPAY.

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Fungsi	Penerangan ringkas fungsi
B2B Payments (FPX)	Untuk melihat status pembayaran FPX.
MyClear Direct Debit	Sebuah perkhidmatan yang ditawarkan oleh PayNet di mana Pengebil, melalui Bank Pengebil diberi kuasa untuk mendebit akaun bank Pembayar secara langsung pada selang masa yang tetap oleh Bank Pembayar.
MyClear Mandate	Untuk melihat senarai MyClear Mandate.
Collection Inquiry	Untuk membuat pertanyaan koleksi.
Collection Status	Untuk melihat senarai status koleksi.
FX Contract Rate Listing	Untuk melihat FX Contract Rate Listing yang ditempah di BizChannel.
FX Rate Inquiry and Book	Untuk memantau dan membuat kontrak kadar FX untuk penyelesaian / pembayaran dalam talian pada hari yang sama.
Government Payments Services	Perkhidmatan pembayaran dan koleksi untuk badan kerajaan

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