

CIMB e-Invoicing

Customers Guide to Retrieve Sales & Service Tax (SST) Registration Number

Purpose of Document

1. **Effective 1 July 2025**, customers who wish to receive e-Invoice from CIMB are encouraged to provide their **e-Invoicing details**, including their **Tax Identification Number (“TIN”)** and **SST Registration Number**. These details are required to ensure a smooth and efficient e-invoicing process, in compliance with regulatory requirements.
2. To facilitate this transition, CIMB has prepared a **simple, step-by-step guide** to assist customers in retrieving the following information:
 - **SST Registration Number**

Sales & Service Tax (SST) registration number



What is SST?

- **Sales & Service Tax (SST) registration number** is issued by the **Royal Malaysian Customs Department** to businesses registered for Sales Tax and/or Service Tax.



What if I do not have an SST registration number?

- The SST Registration Number is required by IRBM for issuance of e-Invoice(s).
- However, **SST Registration is only mandatory for SST Registrants**. If you are not registered for SST, you may leave the field **blank** when providing your **e-Invoice information to CIMB**

How can customers find their SST Registration Number?

You can retrieve your SST registration number through:

Option A

MySST Custom Website (<https://mysst.customs.gov.my/>)



Official Website
MALAYSIA SALES & SERVICE TAX (SST)
Royal Malaysian Customs Department

***Refer to the [next pages](#) for guideline*

Option B

Surat Kelulusan Pendaftaran SST



***Refer to the [next pages](#) for guideline*

Option A: SST retrieval via website (1/3)

A

B

The screenshot shows the MySST website interface. The browser address bar displays `mysst.customs.gov.my`. The navigation menu includes: Version (English), Exemption, Return & Payment, New Registration, **Registration Status**, Log In, and Retrieve Saved Request. The 'Registration Status' link is highlighted with a red dashed box and a red circle containing the number '2'. The website header features the Malaysian coat of arms, the text 'Official Website MALAYSIA SALES & SERVICE TAX (SST) Royal Malaysian Customs Department', and the MySST logo. Below the header, there are contact details (email: `ccc@customs.gov.my`, phone: 1300 888 500) and a navigation menu with links for About SST, For Industries, Legislation & Guides, SST Highlights, and Contact Us. The main content area is titled 'Bulletin Board' and contains 'Latest Announcements' with a 'See More' link. A prominent yellow banner for 'INSENTIF REMISI PENALTI & SURCAJ' is also visible, detailing tax incentives for 2024.

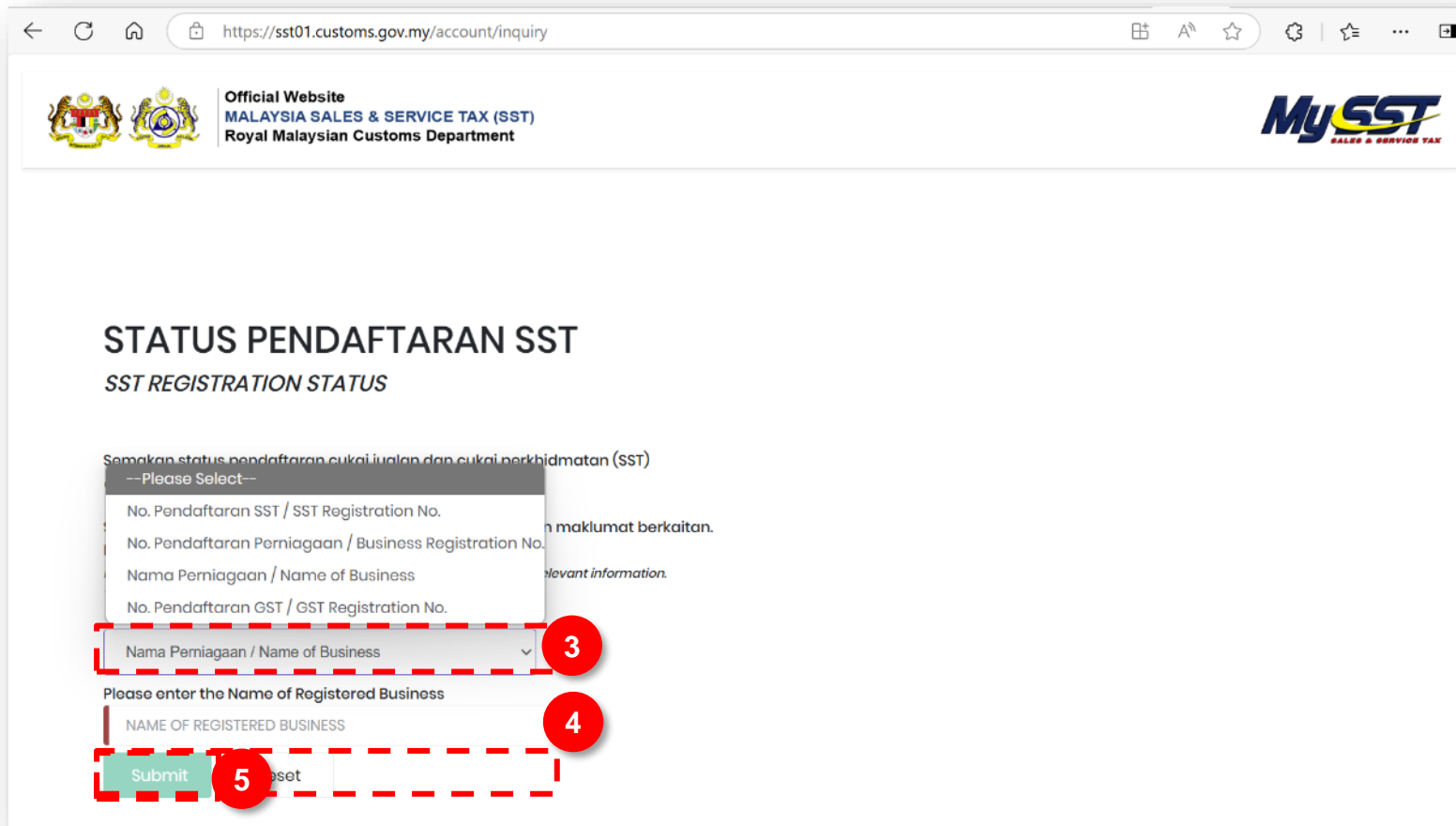
1 Go to <https://mysst.customs.gov.my/>

2 Click 'Registration Status'.

Option A: SST retrieval via website (2/3)

A

B



Official Website
MALAYSIA SALES & SERVICE TAX (SST)
Royal Malaysian Customs Department

MySST
SALES & SERVICE TAX

STATUS PENDAFTARAN SST

SST REGISTRATION STATUS

Semakan status pendaftaran cukai jualan dan cukai perkhidmatan (SST)

--Please Select--

- No. Pendaftaran SST / SST Registration No.
- No. Pendaftaran Perniagaan / Business Registration No.
- Nama Perniagaan / Name of Business
- No. Pendaftaran GST / GST Registration No.

Nama Perniagaan / Name of Business

Please enter the Name of Registered Business

NAME OF REGISTERED BUSINESS


Submit

- 3 Select either **Business Registration No., Name of Business or GST Registration No.** from dropdown.
- 4 Enter the selected option, e.g., **Name of Registered Business.**
- 5 Click '**Submit**'.

Option A: SST retrieval via website (3/3)

A

B



Official Website
MALAYSIA SALES & SERVICE TAX (SST)
Royal Malaysian Customs Department

Bil No.	No. SST	Pendaftaran	Tarikh Pembatalan
No.	SST No.	Service Registration Date	Cancellation Date
1	W12345678912345		

Back

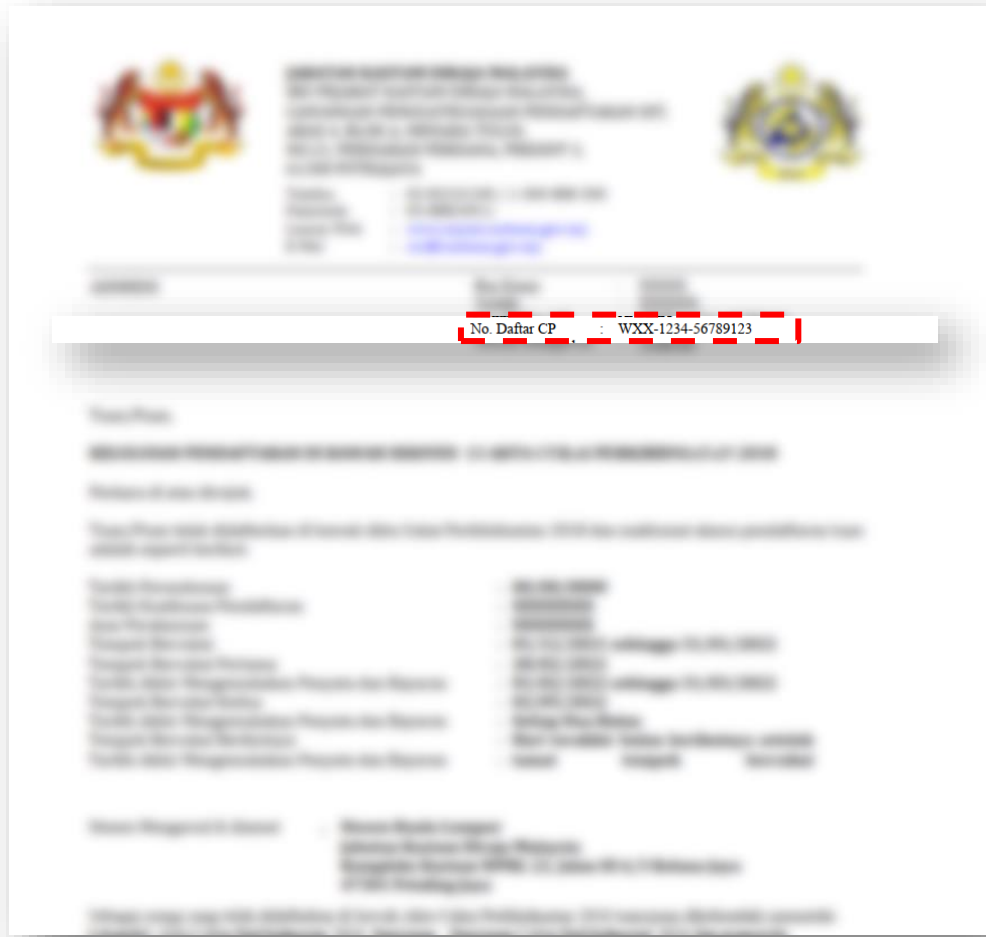
6

Your SST registration number will be displayed here.

Option B: SST retrieval via “Surat Kelulusan Pendaftaran SST”

A

B



1

You can also find your SST registration number on “Surat Kelulusan Pendaftaran SST”.