

CIMB e-Invoicing Customers Guide to Retrieve Tax Identification Number (TIN)

Purpose of Document

1. **Effective 1 July 2025**, customers who wish to receive e-Invoice from CIMB are encouraged to provide their **e-Invoicing details**, including their **Tax Identification Number (“TIN”)** and **SST Registration Number**. These details are required to ensure a smooth and efficient e-invoicing process, in compliance with regulatory requirements.
2. To facilitate this transition, CIMB has prepared a **simple, step-by-step guide** to assist customers in retrieving the following information:
 - **Malaysian Tax Identification Number (TIN)**



Malaysian Tax Identification Number (“TIN”)



What is TIN?

- **Tax Identification Number (“TIN”)** is a unique identifier assigned by the **Inland Revenue Board of Malaysia (IRBM)** to individuals and entities (such as companies and businesses) registered as taxpayers. Also referred to as “**Nombor Pengenalan Cukai**”, the TIN is used for tax-related matters in Malaysia.

Types of TIN

Category	Description	Example
 <p>Individuals</p>	<ul style="list-style-type: none"> ▪ TIN is issued to all Malaysian citizens aged 18 and above. ▪ Individual TINs now follow a standardised format with the “IG” prefix. ▪ Example: <ul style="list-style-type: none"> ▪ SG115002000 → IG115002000 ▪ OG56003500070 → IG56003500070 	<ul style="list-style-type: none"> • IG115002000 • IG4040080091 • IG56003500070
 <p>Non-Individuals (e.g., Businesses & Corporates)</p>	<ul style="list-style-type: none"> • TIN is issued to all taxable businesses registered with Suruhanjaya Syarikat Malaysia (SSM). • Prefix varies based on entity type: <ul style="list-style-type: none"> ▪ C for Companies ▪ LE for Labuan entities ▪ TINs issued before 2023 will have an additional “0” at the end. ▪ Example: C2088005001 → C20880050010 	<ul style="list-style-type: none"> • C20880050010 • D4800990020 • E91005500060 • F10234567090

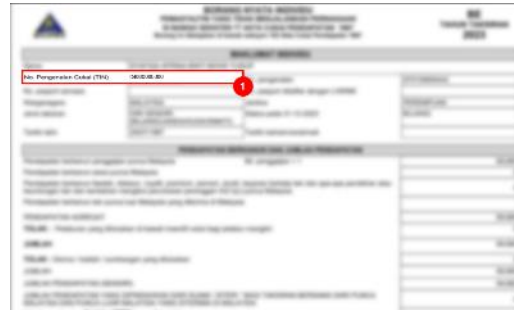
You can retrieve your Tax Identification Number (TIN) through self-service options or by contacting the Inland Revenue Board of Malaysia (IRBM) via it's official HASiL touchpoints

1. Self-Service Options:



Option A

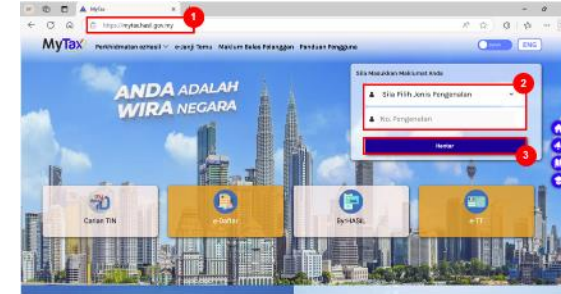
Front Page of Income Tax Return Forms



**Refer to the next pages for guideline

Option B

MyTax Portal (MyTax)



**Refer to the next pages for guideline

2. Contact IRBM via:



Nearest HASiL Branch



WALK-IN to our office

You can come to our nearest office for any further assistance

HASiL Care Line



CALL us

Operation Hour
9:00am to 4:00pm
Operation Day
Monday to Friday
(except Public Holidays)

Local Line
03-8911 1000
Overseas Line
603-8911 1000

HASiL Live Chat

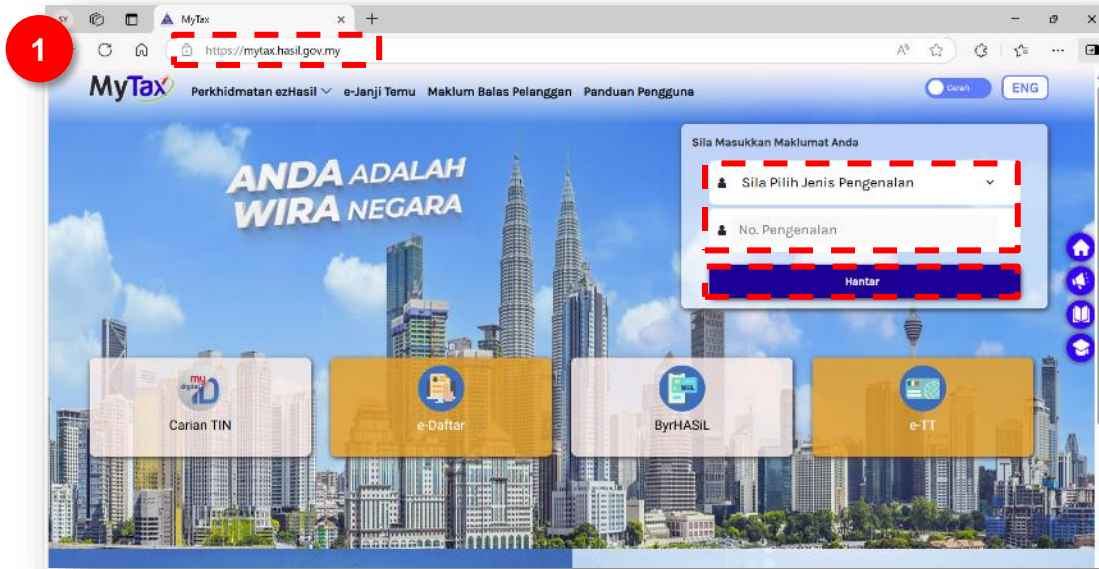


CHAT with us

You can chat with our live consultants, who are available 9:00am to 4:00pm every Monday to Friday (except Public Holidays).

Option B: Tax Identification Number (TIN) retrieval via MyTax Portal

A B



Alternately, you can also retrieve your TIN through IRBM's **MyTax Portal** by following these steps:

- 1 Login to your taxpayer profile on <https://mytax.hasil.gov.my>
- 2 Upon successful login, your TIN will be displayed at the **top left of your MyTax Dashboard page**

Note: Please ensure you retrieve the correct TIN prefix (e.g., IG for Individuals). For more information, please visit [Information on Tax Identification Numbers](#) published by IRBM

