

## DEBIT CARD REPLACEMENT FORM FOR CUSTOMERS ABROAD OR SPECIALLY-ABLED CUSTOMERS

### ► DETAILS

Cardholder's Name : NRIC/ID No. Mobile No\* :  E-mail Address : To replace debit card ending no.  (last 4-digits) due to: Damaged/Broken  Chip Error  Lost /Stolen  Fraud CardMailing Address\*\* :  Home Address  Office AddressAddress Line 1 Address Line 2 Address Line 3 Postcode State Country 

Please submit a copy of the following required documents (please tick the appropriate boxes):

 MyKad or MyPR (front and back) – mandatory for Malaysians or Malaysian permanent residents Valid passport – mandatory for non-Malaysians OKU Card (applicable for specially-abled customers)

I acknowledge there is a card replacement fee of RM12 and authorize CIMB to debit the same from my Current or Savings Account/i linked to the debit card upon issuance of the replacement card.

Cardholder's Signature

Date : E-mail the completed form and the required documents to [contactus@cimb.com](mailto:contactus@cimb.com).

#### Important Notes to Cardholder:

1. \*Temporary PIN to activate the replacement card will be sent to the mobile number registered with CIMB.
2. \*\*Mailing address must be registered with CIMB. Please update your address at [www.cimbclicks.com.my](http://www.cimbclicks.com.my) prior to submitting this form if you would like the replacement card to be sent to a different address.
3. CIMB will courier the replacement card to you within 14 working days after receipt of the completed form and required documents. On receipt thereof, please update the debit card details at [www.cimbclicks.com.my](http://www.cimbclicks.com.my).