

IMPORTANT NOTICE
7 January 2025

Dear Valued Customer,

(Updated) CIMB Bureau De Change (BDC) Operation Hours

Please be informed that, our CIMB Bureau De Change (BDC) operation hours will be revised **effective 11th January 2025 until further notice.**

| Location | | Revised Timing | | |
|------------------------------|--|--|------------------------------------|-------------------|
| KLIA | CIMB BDC KLIA Arrival | Monday - Sunday & Public Holidays | 24 hours | |
| | CIMB BDC KLIA Satellite | | | |
| KLIA 2 | CIMB BDC KLIA 2 BDC OTK Level 2 Arrival | | | |
| | CIMB BDC KLIA 2 GATEWAY Level 2 Arrival | | | |
| | CIMB BDC KLIA 2 Level 3 Departure | | | |
| Genting Highlands | CIMB BDC Genting Highland Kiosk | | | 10:00am - 10:00pm |
| | CIMB BDC Genting Highlands Sky Casino | | | 24 hours |
| | CIMB BDC Genting Highlands Sky Plaza | | | 24 hours |
| Penang International Airport | CIMB BDC Penang International Airport Departure Hall | | | 6:00am - 10:00pm |
| Klang Valley | CIMB BDC KLCC | | | 10:00am - 10:00pm |
| | CIMB BDC Menara UAB | Monday - Thursday Friday | 9:15am - 4:30pm 9:15am - 4:00pm | |
| | CIMB BDC Koponas | Monday – Friday | 9:00am - 6:00pm | |
| | Boustead Cruise Terminal, Pulau Indah CIMB BDC Glenn Cruise | **As per Westport Management pre update | | |

***Note: The business operating hours and days will follow the cruise ship operating schedule, which will be provided by Westport Management every 2 weeks.*

Please visit www.cimb.com.my/branch for latest BDC operations hours or scan the QR code below.



We encourage our customers to use our **CIMB Octo or BizChannel@CIMB** for other banking needs. Should you require any further assistance, please contact our CIMB Contact Centre:

| | | | | | |
|------------------------|----------------|----------------------|---------------|----------------------|---------------|
| For Individuals | +603 6204 7788 | For Preferred | 1 300 885 300 | For Companies | 1 300 888 828 |
|------------------------|----------------|----------------------|---------------|----------------------|---------------|

Thank you for your patience and understanding.

The Management
CIMB Bank Berhad & CIMB Islamic Bank Berhad

PENGUMUMAN PENTING
7 Januari 2025

Para Pelanggan Yang Dihargai,

(Kemaskini) Waktu Operasi CIMB Bureau De Change (BDC)

Adalah dimaklumkan, waktu operasi *Bureau De Change* (BDC) kami akan dipinda **mulai 11 Januari 2025 sehingga diberitahu kelak.**

| Lokasi | | Perubahan Waktu Perbankan | | |
|------------------------------|--|---|--------|--------------------------|
| KLIA | CIMB BDC KLIA Arrival | Isnin – Ahad & Cuti Umum | 24 Jam | |
| | CIMB BDC KLIA Satellite | | | |
| KLIA 2 | CIMB BDC KLIA 2 BDC OTK Level 2 Arrival | | | |
| | CIMB BDC KLIA 2 GATEWAY Level 2 Arrival | | | |
| | CIMB BDC KLIA 2 Level 3 Departure | | | |
| Genting Highlands | CIMB BDC Genting Highland Kiosk | | | 10:00 pagi - 10:00 malam |
| | CIMB BDC Genting Highlands Sky Casino | | | 24 Jam |
| | CIMB BDC Genting Highlands Sky Plaza | | | 24 Jam |
| Penang International Airport | CIMB BDC Penang International Airport Departure Hall | | | 6:00 pagi - 10:00 malam |
| Klang Valley | CIMB BDC KLCC | | | 10:00 pagi - 10:00 malam |
| | CIMB BDC Menara UAB | Isnin – Khamis 9:15 pagi - 4:30 petang | | |
| | CIMB BDC Koponas | Isnin - Jumaat 9:00 pagi - 6:00 petang | | |
| | Boustead Cruise Terminal, Pulau Indah CIMB BDC Glenn Cruise | **Seperti yang dijadualkan oleh Pengurusan Westport | | |

****Nota:** Hari dan waktu operasi perniagaan akan mengikut jadual operasi kapal persiaran, yang akan disediakan oleh Pengurusan Westport setiap dua minggu.

Sila kunjungi www.cimb.com.my/branch atau imbas kod QR di bawah untuk waktu operasi *Bureau De Change* (BDC) kami yang terkini.



Kami menggalakkan pelanggan kami untuk menjalankan keperluan perbankan lain secara atas talian menerusi CIMB Octo atau BizChannel@CIMB. Sekiranya anda memerlukan bantuan, sila hubungi Pusat Panggilan kami:

| | | | | | |
|-----------------------|----------------|------------------------|---------------|-----------------------|---------------|
| Untuk Individu | +603 6204 7788 | Untuk Preferred | 1 300 885 300 | Untuk Syarikat | 1 300 888 828 |
|-----------------------|----------------|------------------------|---------------|-----------------------|---------------|

Terima kasih diatas keprihatinan anda.

Pihak Pengurusan
CIMB Bank Berhad & CIMB Islamic Bank Berhad