

## Employers

<b>Question</b>	<b>How long does it take to open a payroll account (FastSaver Savings account) with CIMB?</b>
<b>Answer</b>	For Myinfo applications, the account will be activated within 5 business days if no further review/follow-up is required, subject to the Bank's approval.

<b>Question</b>	<b>How do I submit payroll using CIMB?</b>
<b>Answer</b>	You will receive BizChannel (internet banking) access, and our implementation manager will train and guide you for your first payroll submission.

<b>Question</b>	<b>How soon will I receive my salary credited with CIMB@WORK?</b>
<b>Answer</b>	Same day upon HR submitted/approved the payroll file via BizChannel@CIMB.

<b>Question</b>	<b>How does the employee open a payroll account?</b>
<b>Answer</b>	We offer personalized service by having a dedicated accounts manager to assist your employees in opening accounts.

<b>Question</b>	<b>Is my HR payroll software able to output CIMB payroll files?</b>
<b>Answer</b>	We have integrated with more than 10 HR software. You may contact our implementation manager for payroll file integration if your HR software has not integrated with CIMB.

<b>Question</b>	<b>If I do not have any payroll software, can I submit it directly via BizChannel?</b>
<b>Answer</b>	You may create and save the payroll template at BizChannel for your monthly submission.

<b>Question</b>	<b>How do I sign up for the MHC wellness program for my employees?</b>
<b>Answer</b>	You are eligible to enrol your employee for the MHC wellness program if both you and your employee sign up with CIMB@WORK.

<b>Question</b>	<b>What are the benefits of a FastSaver Savings account?</b>
<b>Answer</b>	<ul style="list-style-type: none"> <li>• Earn high-interest rates of up to 3.50% p.a. with no multiple conditions and fall below fees.</li> <li>• \$150 shopping vouchers upon first salary crediting (&gt;\$1,000 within 3 months)</li> <li>• Transfer money online instantly with ZERO fees and charges at the best Singapore Dollar to Malaysian Ringgit (SGD to MYR) exchange rate!</li> </ul>